Mezzanine Applications

Installation Process

mezzanine
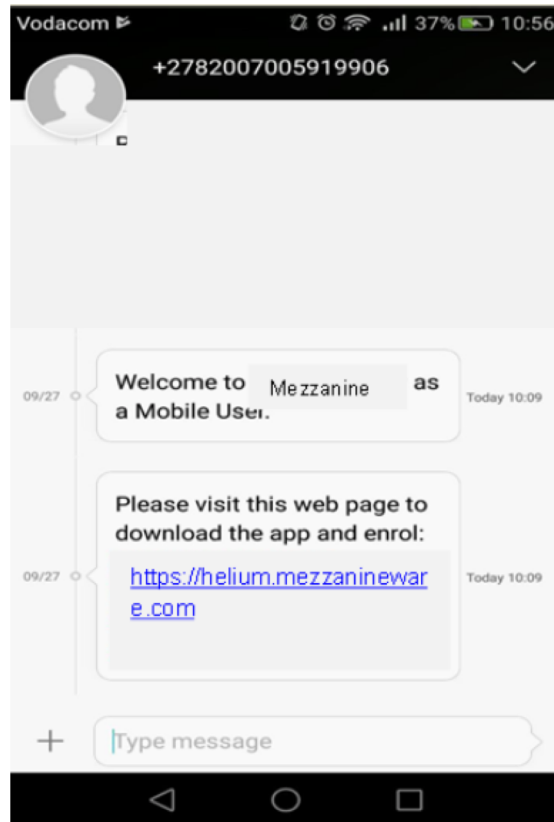creating productive societies

Mezzanine Application Support
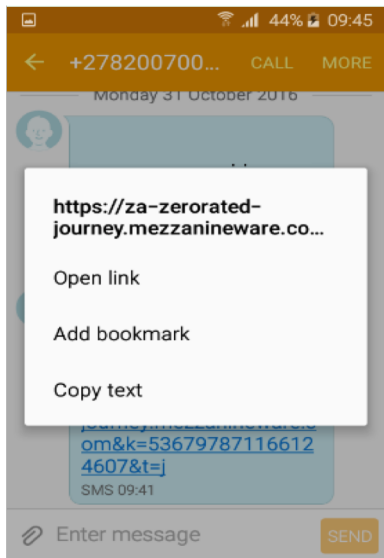
- How to install and enroll my application?

1. Download and install your application

- You will receive a SMS with a URL link that will direct you to a screen like the one below.
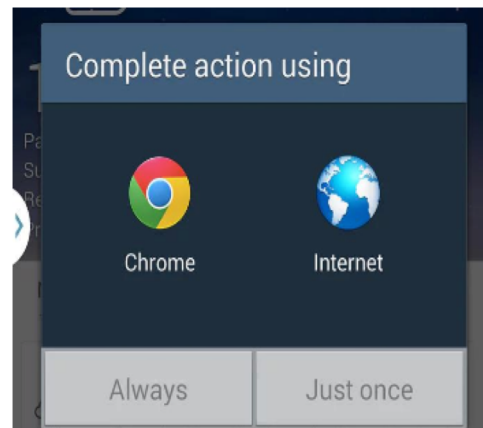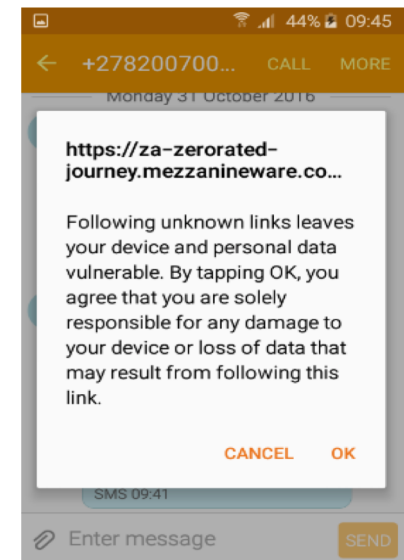
2. Download and install your application

- Open the message, click on the URL link in the SMS, and select 'Open link' (Screenshot 1). Select 'Internet' just once (Screenshot 2).

- You will receive a security question to confirm if you are sure you want to continue with the installation process, click on 'OK' (Screenshot 3).

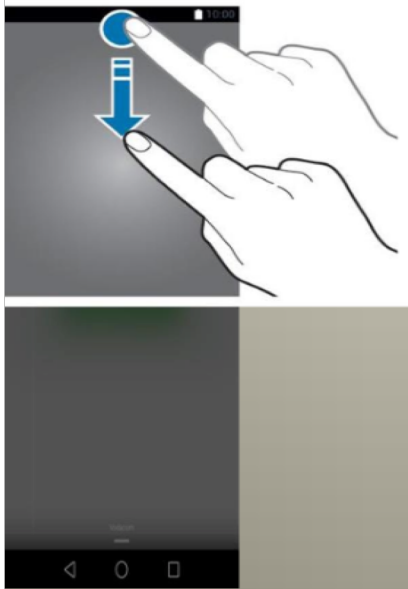Screenshot 2

Screenshot 1

Screenshot 3

3. Download and install your application

- Follow step 1 to download the application by tapping on the 'blue button'.

- If the application is already installed on the device, you need to click on the 'green button' to enroll (when the application ask to 'scan barcode') the application.
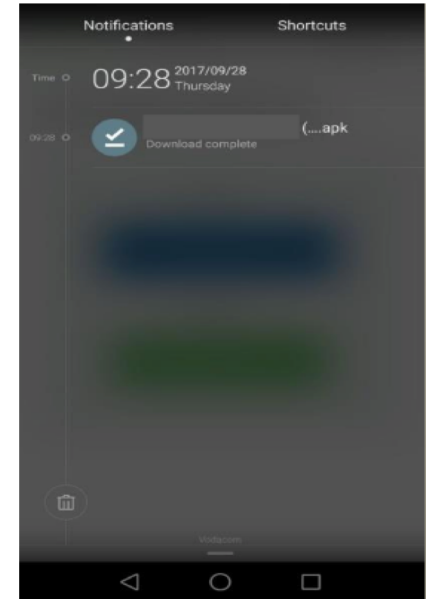
4. Download and install your application

- Swipe the screen down (screenshot 1) to see the status of the download to ensure it complete successfully (screenshot 2). Wait for the download to complete.

- Then click on the application notification that has just been downloaded to open the link (screenshot 3).
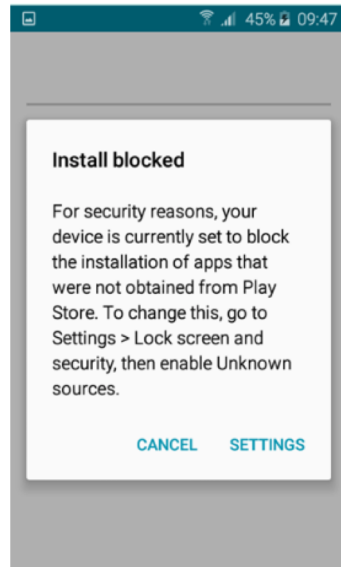
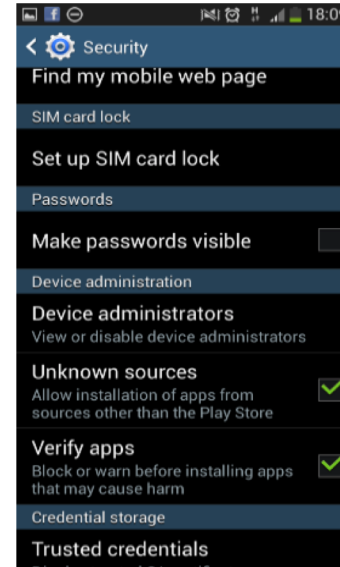Screenshot 1

Screenshot 2

Screenshot 3

5. Download and install your application

- You might receive a warning that the installation is blocked because the application does not originate from Playstore.

- Click on 'settings' (screenshot 1)

- Make a tick next to 'unknown sources' (screenshot 2)

- The download and installation will now continue.
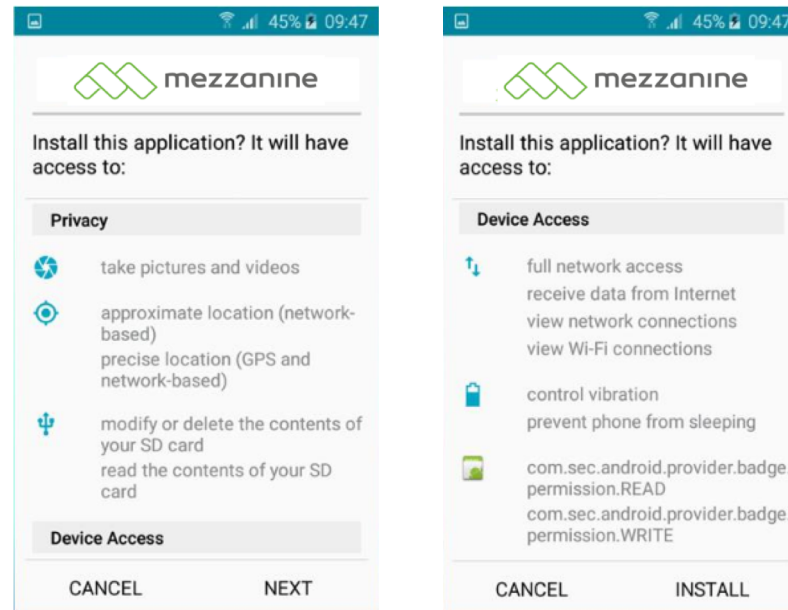

Screenshot 1

Screenshot 2

6. Download and install your application

- Allow access to all required functionality on the device: Just keep pressing 'next' until the install option appears in the bottom right-hand corner.

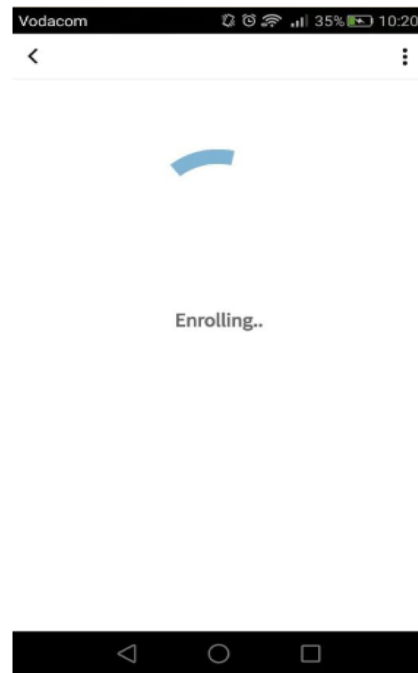- Then click on the install option.

7. Download and install your application

- Once the application has installed, go back to the internet or chrome page. Click on step 2 ' enroll device'.
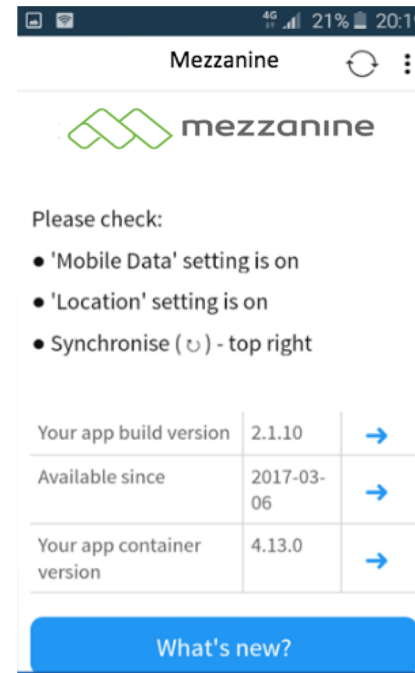
8. Download and install your application

- The application will now download the application data (screenshot 1) you have now successfully enrolled the application (screenshot 2).

Screenshot 1

Screenshot 2