

What's new?

We are happy to announce that the following changes will be available on your eLABS application from **Wednesday**, **11 September 2019**, **18:00**.

Web Portal

View Items

We have added the "View Items" button to all levels on the TAT, Operational and Result Summary Dashboards. You will therefore be able to view the individual items that contributed to the aggregated count for the relevant level you are viewing.



TAT Dashboard

We will now display how many records were taken into account when the AVG for a specific TAT was calculated (for example: National level > Sample Taken to Recorded Time = 7 days, 1 hour, 31 minutes and 4 seconds - based on 2 records). The text has been shortened as follow: d = days, h = hours, m = minutes and s = seconds.





Result Summary Dashboard

We have added the column "Service Providers" to the report that indicates the number of personnel who requested results.

Result Summary N/A Parent Level National Parent Hierarchy National Viewing Level: 2019-09-01 Start Date 2019-09-30 End Date Filter Date Glossary View Menu Hierarchies No. of ART Providers Created Registered 0 Facilities Records Province

Mobile HCF

Delete Item

Clinicians can now delete wrongly scanned samples from sample management.



Push Notification

Notifications received for results for action have been changed as follows:

A clinician will receive two notifications per day. The first at 08:00 in the morning and the second at 16:00. The notification will summarize how many unread results the facility has



and how many of the unread results are for action. Old notifications will be replaced with the latest notification. This means that a facility will only have one notification at any given point in time and this will be that latest notification.

Mobile Courier

No Samples to Collect/Deliver

As a courier you are bound to a certain route and sometimes arrive to find that there are NO samples to collect or have NO samples to deliver. We have now added a button to your collection and delivery screen. This button will record the time you were at the facility.

